



# *NYM Federal Credit Union Audio Response System: (718) 780-3495*

## OPENING GREETING

### TRANSACTION

1.

- 1. Check Request
- 2. Share to Draft Transfer
- 3. Loan Payment
- 4. Credit Card Payment
- 5. Transfers within the same account
- 6. Account to Account Transfer

### INQUIRIES

2.

- 1. Change PIN (personal identification number)
- 2. Office Location and Contact Information
- 3. Lost / Stolen Credit Card or Debit Card
- 4. Order Drafts
- 5. Loan Rates
- 6. Loan Calculator
- 7. Loan Application Request
- 8. Certificate of Deposit Rates

### OTHER

3.

#### Shares

1.

- 1. Balance
- 2. Last 5 Trans
- 3. Last 5 Payroll
- 4. Last 5 ATM
- 5. Last 5 Electronic
- 6. Last 5 Deposits
- 7. Last 5 WD's

#### Drafts

2.

- 1. Balance
- 2. Last 5 Trans
- 3. Last 5 Payroll
- 4. Last 5 ATM
- 5. Last 5 Electronic
- 6. Last 5 Deposits
- 7. Last 5 WD's
- 8. Last 5 Drafts Cleared
- 9. Individual Draft Cleared

#### Loans

3.

- 1. Balance, LOC Avail., Due Date, Payment Amt
- 2. Last 5 Trans
- 3. Payoff & Dly Int

#### Clubs

4.

- 1. Balance
- 2. Last 5 Trans
- 3. Last 5 Payroll
- 4. Last 5 Electronic
- 5. Last 5 Deposits
- 6. Last 5 WD's

#### Certificates

5.

- 1. Balance, Int. Rate, Maturity Date
- 2. Last 5 Trans

#### Credit Cards

6.

- 1. Balance
- 2. Available Credit
- 3. Payment Amt
- 4. Due Date

**At any time, you may:**

**Press 0 to return to the previous menu**

**Press \* for help**